

Tennis Court and Picnic Area Usage Regulations

1. Access to the Tennis Court

- The tennis court is reserved exclusively for guests with a confirmed reservation, who have formally accepted these regulations.
- Access is allowed only during the specified opening hours, upon registration and acceptance of these rules.
- Guests must register through the call or online and present the reservation confirmation before accessing the court. Only registered persons may access the court; it is forbidden to transfer or assign the reservation to third parties. At the time of reservation, it is mandatory to provide the number of guests.
- The tennis court is part of a private property. Any violation of the rules may be considered a violation of privacy or property integrity, and legal action may be taken if necessary.
- Access to the court by minors is allowed only if accompanied by a responsible adult, who will be held accountable for the safety and conduct of the minor.
- The management reserves the right to deny access to the court to anyone who does not comply with the regulations or exhibits inappropriate or dangerous behavior.

2. Usage Hours

- The tennis court is available from **Monday to Sunday**, from **8:00 AM to 8:00 PM**.
- For **evening extra use with lighting**, the court is available from **8:00 PM to 11:00 PM**, with an additional fee, which must be agreed upon at the time of booking.
- It is possible to request the use of the court during **extra hours** or for **special occasions** (holidays or non-working days), subject to availability and agreement with the management. Any such request must be made with at least **48 hours' notice**, and any additional costs will be communicated and agreed upon separately.

3. Booking and Cancellation

- Tennis court reservations can be made **online** or **by phone**, and will only become effective upon receipt of a confirmation from the management.
- **One-hour reservation**: When booking the tennis court for at least one hour, the guest will have access to both the **tennis court** and the **picnic area** for the same period, at no additional cost. The picnic area will be reserved exclusively for guests who have booked the tennis court.

- The **maximum number of people** allowed for the tennis court and picnic area reservation is **8 people**. Larger groups must agree on the usage conditions with the management and respect the capacity limits to avoid overcrowding and safety issues. The management reserves the right to limit access or deny authorization for groups exceeding the maximum allowed number.
- Guests who book the tennis court for at least one hour will have **exclusive access** to the picnic area for the same duration.
- In the event of a **no-show** or **late cancellation** (less than 24 hours before the reserved time), a penalty equivalent to the full booking amount will be applied. Any payment already made will **not be refunded**.
- In case of **bad weather** or **force majeure** (such as adverse weather conditions or unforeseen events that make the court unusable), the reservation will be automatically canceled and it will be possible to reschedule, subject to availability, **without additional costs** for the guest.
- It is possible to organize **private tennis lessons**, subject to **approval and agreement** with the management. The property **administration does not provide private lessons**; therefore, guests are responsible for arranging their own instructors
- If the guest wishes to **reschedule the booking** in circumstances not related to bad weather or force majeure, a **minimum notice of 24 hours** is still required. Otherwise, the above-mentioned penalty will be applied.

4. Behavior and Safety

- It is **mandatory** to wear **tennis shoes suitable for the surface** of the court and maintain appropriate attire. Playing **shirtless** or in **swimwear** is not allowed. Any clothing that may damage the court surface or is deemed inappropriate is prohibited.
- **Smoking** is strictly forbidden throughout the entire property, including all common and private areas, during the booking period, for safety reasons. Our core values prioritize the well-being of our guests and respect for nature.
- Guests may bring **food and beverages**, but they can be consumed only in the **designated picnic area**. The picnic area is the only place where food and beverages are allowed within the property.
- The tennis court is located on **private property**, and access is reserved exclusively for authorized guests with a confirmed reservation. Use of the tennis court must comply with the behavior and safety rules outlined in these regulations.
- **Organizing competitions, tournaments, or group events** at the tennis court is not allowed. The facility is intended exclusively for private recreational use. The organization of formal competitions, tournaments with spectators, or sporting events is strictly prohibited.
- **Animals** are not allowed on the tennis courts. However, **small domestic animals** may be allowed on the property, subject to the **management's approval**, provided they are friendly with other animals and do not disturb other guests.
- Players are required to maintain **courteous and respectful behavior** towards other guests and staff/administration. **Shouting, offensive language, or inappropriate behavior** that may disturb the peace or interfere with the enjoyment of other users is strictly prohibited.

- Any **damage** to the facilities or equipment must be **immediately reported** to the management. Guests who cause damage will be required to **fully compensate** for the damages, based on the assessment made by the management.
- **Minors** must always be accompanied by a **responsible adult**. The adult will be held responsible for supervising the minor and ensuring that they comply with the rules.
- Climbing on the **park walls** or accessing any **private area** of the property not designated for guests is prohibited. Failure to comply with these rules may result in **immediate expulsion** from the property and the loss of future rights to use the court.
- The **picnic area**, including **outdoor furniture** (chairs, tables, umbrellas, etc.), is reserved exclusively for guests with a confirmed reservation that includes the use of the tennis court.
- Guests must handle the **outdoor furniture** with care and are responsible for any damage or wear caused by improper use. Any damage to the furniture will be charged based on the cost of repair or replacement.
- Moving outdoor furniture from the **picnic area** without prior authorization from the management is prohibited. Guests must keep the furniture in its original arrangement and not use it for unintended purposes.
- The use of **barbecues, grills, or open flames** in the picnic area is prohibited unless **previously authorized** by the management and in compliance with current safety regulations. Lighting fires without authorization will result in **immediate revocation** of access to the picnic area and potential legal actions.
- Guests must adhere to all **behavioral rules** and follow the instructions of the staff. Failure to comply with the rules may result in **immediate revocation** of the right to use the court and facilities, without any refund, and potential legal action for damages or violations.

5. Court Maintenance and Care

- At the end of each session, players are required to return all equipment used, including **tennis balls, racquets**, and any **towels** (if requested), to the staff. All items must be returned in **good condition**. In case of any damage to the provided equipment, players will be responsible for the **repair or replacement costs**.
- **Towels** for shower use can be requested at the administration for an **additional fee**.
- Any activity **unrelated to tennis** is strictly prohibited on the court, including but not limited to, unauthorized **ball games**, group activities that do not follow the safety rules of the court, or other activities that may cause damage to the surface or equipment.
- **Leaving trash** on the court or in the surrounding areas is prohibited. Guests must use the **designated recycling bins** located in the specific areas of the property.
- In the event of **adverse weather conditions** (heavy rain, strong winds, etc.), the management reserves the right to **suspend the use of the court** to prevent damage to the structure or potential accidents. Guests will be notified promptly, and a new date for the use of the court can be scheduled **without additional costs**.
- **Access to and use of equipment and facilities** must comply with the instructions given by the staff. Failure to follow the rules or instructions may result in the **immediate suspension** of access to the facilities and, in the case of damage, **legal liability** for repair costs.

6. Responsibility and Liability Limitation

- Guests use the tennis court **at their own risk**. The management declines any responsibility for **injuries or physical damages** incurred while using the court or adjacent areas. Guests are required to comply with all safety regulations and to use the facilities in an appropriate manner.
- The management assumes **no responsibility** for **injuries, accidents, or damages** to personal belongings left unattended in any area of the property, including the tennis court, picnic area, and locker rooms. Guests are advised not to leave valuable items unattended.
- **Towels** for shower use can be requested at the reception for an **additional fee**. Towels provided must be returned at the end of the session. Any **damage** to or **failure to return** the towels will result in the guest being charged the **replacement cost**.
- The management is not responsible for damages caused by **adverse weather conditions** or by circumstances beyond its control, such as **force majeure, fires, vandalism**, or other unforeseeable events. In such cases, the safety of guests will be prioritized, and the use of facilities may be **suspended without prior notice**.
- Guests are responsible for any **damages** caused to equipment, the court facilities, or other areas of the property. Any damages will be charged directly to the guest, based on the **repair or replacement costs** determined by the management.

7. Prohibitions and Conduct Rules

- It is strictly forbidden to introduce **glass objects or other dangerous materials** into the playing areas. Bringing such materials may pose a safety risk to guests and the maintenance of the facility. Any violation of this rule will result in **immediate expulsion** from the premises and potential **legal liability**.
- Activities unrelated to tennis are not allowed on the court, including unauthorized **recreational activities** or games that could damage the court surface or endanger the safety of guests.

8. Privacy and Video Surveillance

- To ensure the **safety of guests** and the protection of the facilities, the tennis court and surrounding areas are equipped with an **active video surveillance system**. Cameras are installed in compliance with current **privacy regulations** and are used exclusively for security purposes.
- By using the tennis court and common areas, guests **implicitly accept the video surveillance**. Guests are informed that recorded footage may be used to protect the property and for investigations in the event of incidents, damage, or violations of the regulations.
- Video data is processed in accordance with the laws on **personal data protection** (GDPR) and will be retained only for the time strictly necessary to ensure security. The recordings will be accessible only to **authorized personnel** and, if necessary, to the **authorities**.

- Guests who wish to receive more information on the handling of their data or who have concerns about the video surveillance may contact the **Administration** of the facility for clarification.

9. Emergencies

- In case of an **emergency**, guests must immediately contact the staff. The emergency contact number is: **366-406-47-23**.
- For **medical emergencies**, guests are advised to call **112** or **118** directly to request emergency assistance.
- The facility is equipped with a **first aid kit** located in the locker rooms or in an easily accessible location.
- In the event of **fires, adverse weather conditions**, or other emergencies, the management reserves the right to **immediately suspend access** to the court and surrounding areas to ensure the safety of all guests. Guests will be evacuated according to the safety procedures provided by the facility.
- Guests are requested to follow all instructions given by the staff in case of an emergency and to cooperate with any emergency services to ensure a quick and safe resolution of the situation.

Thank you for your attention!